



New Grooming Client Form

Owner Information:

Date: _____ Owner Name: _____ Address: _____

Primary Phone: (_____) _____ - _____ Secondary Phone: (_____) _____ - _____

Email: _____

How did you hear about Riverfront Pets? If referred, by who? They will receive a 15\$ gift card!

- Search Engine (Google, Yahoo, etc.)
- Social Media (Facebook, Instagram, Yelp, NextDoor, etc.)
- Word of Mouth
- Sign, Brochure, or Advertisement
- Other, referred by: _____

Pet Information:

Pet Name: _____ Breed: _____ Weight: _____ lbs.

Age/DOB: _____ Spayed Neutered Unaltered Male Female

Current vaccination documentation required

Veterinarian: _____ Office Phone: (_____) _____ - _____

Address: _____

Flea Treatment: _____ Date Last Given: ____/____/____

Tell us about your pet. How is s/he with cats, dogs, loud noises like the dryer, or being crated? Is there anything special we should know?

Date of Last Groom: ____/____/____

Health Issues, Surgeries, or Medications: _____

Grooming Problems or Concerns: _____

Grooming Policies & Release Form

1. Riverfront Pets(RFP) encourages all owners to be time sensitive when dropping off and picking up their pet. While it is understood that life sometimes happens, in order to respect the groomer's time, owners who have 2 same-day cancellations and/or no shows within a period of one year will be asked to provide a 50% deposit for future grooming appointments. The deposit will be forfeited should subsequent appointments be missed.
2. Owners will present a pet that is healthy enough to be groomed. Grooming may expose pre-existing health and skin problems for which RFP cannot be held liable. Grooming an elderly pet or pet with health conditions, known or unknown to the owner, is at the owner's risk. In addition, groomers may refuse grooming if age, health, or behavior present a risk to pets and/or groomers safety.
3. If the owner sedates a pet prior to grooming, the owner assumes all risks related to adverse reaction to medication. In addition, groomers may decline to provide services to a pet who are too lethargic to tolerate grooming.
4. Owner agrees that all discussed services will be paid for after the appointment is completed. In the occurrence where only partial services have been completed, completed services still need to be paid for.
5. If fleas are present, the owner will be contacted prior to grooming. Owner is responsible for additional flea related charges (i.e. flea dip, Capstar, etc). If the owner cannot be reached, no grooming will be performed.
6. Owner understands that all quoted grooming prices are estimates and may be modified based on coat condition, skin conditions, special handling needs, and behavior of the pet or other special requests made by the owner.
7. Owner understands that de-matting, shaving (especially double coated breeds), clipping, etc, may expose pre-existing skin conditions and lead to skin irritation, patchiness or hair loss.
8. Owner must provide proof of up to date Rabies and Distemper vaccines. Bordetella vaccine is not required, but is highly recommended to protect against kennel cough. RFP is not responsible if your pet is suspect of contracting any contagious diseases during services at the store.
9. Owner understands that the pet's nails will be clipped, with the possibility of exposing the quick. This may cause bleeding immediately or post-groom. In the event of bleeding, RFP will apply styptic powder. If bleeding occurs after a visit, apply cornstarch or styptic powder liberally to the nail until bleeding stops. RFP will always notify the owner in the event of nail bleeding.
10. Owner authorizes RFP to seek emergency veterinary care while the pet is in our care, at the owner's expense, if deemed necessary by RFP staff for the health and well-being of the pet.
11. Revisions to grooms can be made up to 7 days after the date of the groom with the same groomer only.
12. \$25 will be charged if a pet needs to be the only animal in the room due to behavioral needs.
13. \$20 will be charged as a boarding fee if the pet is not picked up within 1 hour of the completed groom.
14. New client deposits will be forfeited if not canceled or changed within 24 hours of scheduled groom.
15. If you arrive 15 minutes or more late to your appointment, your groom may be canceled. Groomers may accept the groom, but a "late drop off" fee charge will be applied.

I understand that signing my name below constitutes legal confirmation of the policies of Riverfront Pets.

X _____ Date: _____

PET PHOTO CONSENT FORM

I, _____ hereby grant **Riverfront Pets** permission to use any photographs taken of myself or my pet, in any and all of its publications, including website entries, without payment or any other consideration. I understand and agree that these materials **will** become your property and will not be returned. I hereby authorize to edit, alter ,copy, exhibit, publish or distribute this photo for purposes of publicizing your programs or for any other lawful other lawful purpose..

In addition, I waive any right to royalties or other compensation arising or related to the use of the photograph. I hereby release rights to all claims, demands, and causes to action which I, my heirs, representatives, executors, administrators, or any other persons acting on my behalf of my estate have or may have by reason of this authorization. In signing this consent, I give authorization to use my name and my pet's name and information as printed below.

(Pet's printed name)

(Owner's Signature)

(Owner's printed name)

(If you would like to be tagged put ur
social media here)